

**DUO COUNTY TELEPHONE COOPERATIVE  
CORPORATION, INCORPORATED**

**PSC KY TARIFF NO. 1  
PART I  
3<sup>rd</sup> Revised Sheet No. 4**

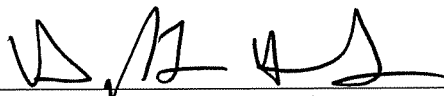
**GENERAL RULES AND REGULATIONS  
SUBJECT INDEX**

<u>Subject</u>	<u>Sheet No.</u>
Directory and Errors Omissions	7
Directory Listings	25
Employees' Telephone Service	30
Establishment of Credit	17
Explanation of Symbols	6
Extension Stations	29
Extension Station Mileage	33
Governmental Objections to Service	11
Impersonation of Another	11
Initial Contract Period	31
Interruption of Service	7
Late Payment Fee	14
Lifeline	39 (T)
Line Extensions	23
Maintenance and Repairs	14
Membership Requirements	12
Ownership and Use of Directories	16
PBX Station Mileage	33
Payment for Service	14
Payment for Service and Facilities	34
Poles on Private Property	23

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**GENERAL EXCHANGE SERVICES TARIFF  
DEFINITIONS**

EXCHANGE AREA

The territory, including the Base Rate Area and surrounding territory, served by an Exchange.

EXTRA EXCHANGE LINE MILEAGE

"Extra Exchange Line Mileage" is the measurement on which charges are based for that portion of the circuit extending beyond the Base Rate Area but within the Exchange Area, which is used to furnish base rate area classes of service.

EXTRA LISTINGS

An extra listing is any listing of a name or information in connection with a subscriber's telephone number beyond that which he is entitled in connection with his regular service

EXTRA STATION MILEAGE (T)

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the adjoining stations(s) or P.B.X. switchboard.

HOUSEHOLD

Any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians.

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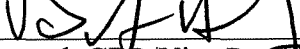
INDIVIDUAL LINE

An exchange line designed for the connection of only one main station. (Not a private branch exchange trunk)

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**GENERAL EXCHANGE SERVICES TARIFF  
DEFINITIONS**

INSTALLATION CHARGE

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to service connection charges and other applicable charges for service and equipment.

KEY TELEPHONE TRUNK

Key Telephone Trunks are central office lines terminated for key or multiline telephone systems.

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LOCAL CHANNEL

The term "Local Channel" applies to that portion of a channel which connects a station to the interchange channel; it also applies to a channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Local Exchange Service provides for telephone communication within an exchange area in accordance with the provisions of the Telephone Company's Tariffs, including the use of exchange facilities as required to establish connection between exchange stations and the toll board, or between an exchange station and toll trunks when such trunks are employed to effect connection with the toll board.

LOCAL MESSAGES

A local message is a communication between subscriber's stations within the same exchange area.

LOCAL SERVICE AREA

That area throughout which a subscriber to local exchange service, at a given rate, obtains telephone service without the payment of a toll charge.

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**PSC KY TARIFF NO. 1  
PART II**  
21<sup>st</sup> Revised Sheet No. 1

**GENERAL EXCHANGE SERVICES TARIFF  
TABLE OF CONTENTS**

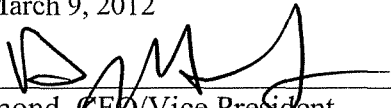
	<u>Sheet No.</u>
Title Page	1
Table of Contents	2
Subject Index	3
Application & Explanation of Symbols	4
Service Charges	5
Foreign Exchange Service	18
Direct Inward Dialing Service	23
Telecommunications Relay Service Surcharge	26
Call Screening and Restriction Services	27
Advanced Calling Services	30
Lifeline	39
ISDN - Primary Rate Interface	46
Small Business Centrex Service	50
Extended Local Calling Service	54
Channelized Trunk Service	60
Bundled Product Offerings	66
IP Centrex Service	67
Duo Voice Ready Service	71

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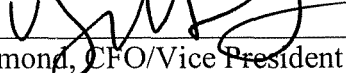
**PSC KY TARIFF NO. 1  
PART II  
27<sup>th</sup> Revised Sheet No. 3**

**GENERAL EXCHANGE SERVICES TARIFF  
SUBJECT INDEX**

<u>Subject</u>	<u>Sheet No.</u>
Advanced Calling Services	30
Bundled Product Offerings	66
Call Screening and Restriction Services	27
Channelized Trunk Service	60
Coin Supervision Additive Service	12.7
Directory Assistance - Non-Local Directory Assistance (NDA)	48
Directory Assistance - Local Directory Assistance (LDA)	49
Direct Inward Dialing Service	23
Duo Voice Ready Service	71
Extended Local Calling Service	54
Extra Directory Listing	9
Foreign Exchange Service	18
IP Centrex Service	67
ISDN - Primary Rate Interface	46 (T)
ISDN - Primary Rate Interface Rates and Charges	47.1
Lifeline	39
	(D)
Local Messages	9
Off-Premise Extensions	9
Service Charges	5
Shared Tenant Services Client Listings	9
Shared Tenant Services	12.8
Simply Connected Service	61
Small Business Centrex Service	50
Special Circuits	10
Telecommunications Relay Service Surcharge	26

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CORPORATION, INCORPORATED**

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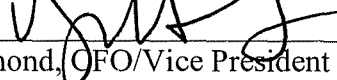
**GENERAL EXCHANGE SERVICES TARIFF  
SERVICE CONNECTION CHARGES**

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**GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE**

**A. Description of Service**

1. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service for qualifying residential subscribers. Basic terms and conditions are in compliance with the FCC's Order on Universal Service in CC Docket 97-157, which adopts the Federal-State joint Board recommendation in CC Docket 96-45, which complies with the Telecommunications Act of 1996. Specific terms and conditions are as prescribed by the Kentucky Public Service Commission and are as set forth in this tariff.

2. Lifeline is supported by the Federal Universal Service Fund (USF) support mechanism and the state portion by a surcharge on access lines. The state universal service support mechanism will be funded by a Kentucky Public Service Commission approved charge on all customers' bills.

The Company will bill the charge as prescribed by the Kentucky Public Service Commission. The approved monthly charge is as follows:

Kentucky Lifeline Support \$0.08/access line

3. Federal baseline support is available for each Lifeline service and is passed through to the subscriber. In addition state support is available for each Lifeline service and is passed through to the subscriber.
4. The total amount of the eligible credit will not exceed the sum of the state and federal subscriber support or the charge for local service, which includes the access line, the Subscriber Line Charge and local usage.

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**GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE**

**B. Regulations**

1. **(D)**
2. One low-income credit is available per Household **(T)** and is applicable to the primary residential connection only.
3. A Lifeline customer may subscribe to any local service offering available to other residence customers.
4. CCR options with Full Toll blocking, if elected, will be provided at no charge to the Lifeline subscriber.
5. The deposit requirement is not applicable to a Lifeline customer who subscribes to full toll blocking. If a Lifeline customer removes full toll blocking prior to establishing an acceptable credit history, a deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
6. The federal primary interexchange carrier charge (PICC) will not be billed to Lifeline customers who subscribe to full toll blocking and do not pre-subscribe to a long distance carrier(s).
7. A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of local and miscellaneous service in accordance with Section 2 of this Tariff. Access to toll service may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
8. Lifeline is not available for resale.

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**GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE**

**C. Eligibility**

To be eligible for a Lifeline credit, a customer must be a current recipient of any one of the following low-income assistance programs or have income at or below 135 percent of the Federal Poverty Guidelines [Note 1]. (C)

1. Supplemental Security Income (SSI)
2. Supplemental Nutrition Assistance Program (T)
3. Medicaid
4. Federal public housing / Section 8
5. Low Income Home Energy Assistance Program (LIHEAP)
6. Temporary Assistance to Needy Families program (TANF)
7. National School Lunch's free program (NSL)

All applications for service are subject to verification with the state agency responsible for administration of the qualifying program.


**D. Certification**

1. Proof of eligibility in any of the qualifying low-income programs should be provided to the company at the time of application for service. The Lifeline credit will not be established until the Company has received proof of eligibility. If the customer requests installation prior to the company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
2. Proof of eligibility shall be in the form of an affidavit, certifying under penalty of perjury, that the subscriber is receiving benefits under one of the qualifying programs. It is the customer's responsibility to notify the company when the customer is no longer participating in any of the qualifying programs.

[Note 1] This provision is effective June 1, 2012.

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GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE

D. Certification (continued)

3. The company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal law. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.
4. When a customer is determined to be ineligible as a result of an audit, the company will contact the customer. If the customer cannot provide eligibility documentation, the Lifeline credit will be discontinued.

E. Application of Rates and Charges

1. Lifeline is provided as a monthly credit on the eligible residential subscriber's access line bill for local service.
2. Service charges may be applicable for installing or changing Lifeline service.
3. Service charges do not apply for converting existing service to Lifeline.
4. Life credits are limited to one per Household. (C)

F. Credit Amount

The Lifeline credit passed through to the customer consists of:

Credit, one per Lifeline per Household, limited to the total amount of charges.

The State and Federal Credit, one per Lifeline.

	<u>Federal</u>	<u>State</u>
Lifeline Credit	\$9.25 (R)	\$3.50

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**DUO COUNTY TELEPHONE COOPERATIVE  
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**GENERAL EXCHANGE SERVICES TARIFF  
LIFELINE**

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